

1600 NW 6th Street, North Suite Grants Pass, OR 97526 Phone: (541) 916-5500 Fax: (541) 916-5010 NorthwestFamilyPractice.com

## Patient Registration

Please Print Glearly						
First & Last Name:		Maiden Na	me:			
Date of Birth:	Gender: Male	Female	SS#:			
Mailing Address:						
			:			
			harmacy:			
Please mark which methods	Please mark which methods of contact is your preferred contact for appointment reminders?					
$\square$ Home phone			☐ Decline to have reminders			
If Patient is a Minor						
Father's Name:		DOB:	Phone:			
Address:						
			Phone			
Address:						
Address:  Government regulations require us to ask the following question (please check)  Datient Declined						
Race:						
☐ American Indian or	Alaska Native	□Asian	☐ African American			
☐ Native Hawaiian/Ot	ther Pacific Islander	□White	☐ Decline to answer			
Ethnicity:						
☐ Hispanic or Latino	☐ Not Hispanic or Latin	no 🗆 Decline t	to answer			
Emergency Contact						
Name:	Phone:		Relationship:			
Guarantor Information						
Name:	Phone:		Relationship:			
Address:						



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#### Insurance Information

Primary Insurance		
Insurance Company:	Policy #:	
Claims Address:	Group #:	
Policy Holder Name:	Policy Holder DOB:	
Relationship to Patient:	SS#:	
Secondary Insurance		
Insurance Company:	Policy #:	
Claims Address:	Group #:	
Policy Holder Name:	Policy Holder DOB:	
Relationship to Patient:	SS#:	
Consent for Medical Treatment		
With the signature below, I authorize N	JorthWest Family Practice to perform	the medical treatment
deemed necessary by the medical provide practice to obtain all medical and presciple practice. I understand my health inform the practice, may be in the form of write information about my health history, he treatments, procedures, prescriptions as	ider(s) and their assistants. I also auth cription history through the electronic nation may include information both of ten, electronic records, or spoken wo ealth status, symptoms, examinations	orize NorthWest Family medical records system created and received by rds. This may include test results, diagnoses,
Signature (Patient/Parent/I	Legal Guardian)	 Date



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### Pediatric Health History

Name			_ Date of birth	Date		
Parent info: Father		DOB	_ Mother		DC	)B
Street address			_ City	State		Zip
Past Surgical History List all surgeries (in		gery	ne):			
	d has had any of the foll		problems:			
Allergies/Hay Fever Epilepsy	Meningitis Asthma		Childhood illnesses: Measles (German/10 day)		Other illness	ses:
Anemia	Heart Murn	nur	Mumps			
Scoliosis	Eczema		Chicken Pox			
Diabetes	Hives		Whooping Co	ugh		
List all medications, vi Does not take medications.	tamins, supplements, on Name of Medication					
	of the child's vaccinati p Flu Medications	Reactions	Env	vironment or food		ions
Places child has liv	entse	Who else lives i	n the child's house	eholdthe child attend _		
Religious preferenc	e		Active		_ Inactive _	
How frequently do Are there smokers Favorite recreation Is child involved in	s sports	ol	Wh	t drink		
How much time do	es child spend on TV		Vid	eo games ———	Compu	ıter
Mother:	Age —			blood relati ——— Cancer Diabetes High Blo	s ood Pressure	Which relative:
Other:				Heart Pr Stroke	oblems	



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## Appointment Cancellation and No-Show Policy

Should you need to cancel or reschedule an appointment please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. Please see our Appointment Cancellation/No Show Policy below:

- If you are a new patient and fail to show for your <u>first</u> appointment, we will not reschedule you.
- Any patient who fails to show or cancel/reschedule an appointment and has not contacted our office with at least 24-hour notice will be considered a NO SHOW and charged a \$25.00 fee.
- Any patient who fails to show or cancel/reschedule an appointment and has not contacted our office with at least 24-hour notice a second time will be charged a \$50.00 fee.
- If a third No Show or cancellation/reschedule with no **24-hour notice** should occur the patient may be **dismissed** from our practice.
- The fee is charged to the patient, not the insurance company, and is due at the time of the patient's next office visit.
- If you are late for an appointment you may have to reschedule your appointment. Please be 15 minutes early for your appointment so we can take care of administration tasks. If you do not arrive 10 minutes before your appointment, you will be rescheduled.
- · As a courtesy, when time allows, we make reminder calls for appointments.

We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances please contact our office immediately. Our provider will be notified and we might be able to waive the No Show fee. You can leave a message on our answering machine 24 hours a day, 7 days a week.

i have read and understand the Appointment Cancettation/140 Show Policy and agree to its terms.			
Signature (Patient/Parent/Legal Guardian)	Relationship to Patient (self, parent, etc.)		
Print Name (Patient/Parent/Legal Guardian	Date		



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# Acknowledgment of Receipt of Notice of Privacy Practices

I <u>,                                    </u>	atient name), acknowledge and agree that I
have received a copy of NorthWest Family Practice's Notice of Privac	cy Practices.
Patient signature	Date
Patient legal representative signature	Date
Print name of legal representative	
Relationship to patient	
FOR CLINIC USE ONLY  NorthWest Family Practice made the following good faith efforts to owritten acknowledgment of receipt of the Notice of Privacy Practices	
	Date



Patient name \_

#### Gail Giltner, FNP-BC Deborah Rossel, FNP-BC

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### Office and Financial Policies

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Item #	Policy
1	<b>Prescription refills:</b> You are responsible to know when your medications must be refilled and to notify the office at least 48 hours before running out. Medications are refilled only at the patient visit or when requested in advance through your pharmacy. This includes all mailorder prescriptions. We cannot take weekend, walk-in, after hours, or phone call refill requests.
2	<b>Information:</b> You are responsible for providing current information such as: name, address, cellular or other phone number, email address, and insurance information. Social Security number, driver's license, or picture identification must be provided at the time of registration or as requested by the practice at any time.
3	<b>Financial responsibility:</b> You accept financial responsibility for all charges for services rendered to you. If you are the parent or guardian accompanying the patient, you assume this liability. The office will not be involved in mediating financial arrangements between parents or guardians and are not a party in any divorce decree.
4	Payment methods: We accept cash, check, MasterCard, and Visa. Checks will be processed electronically unless otherwise stated. In the future, we may ask to keep your credit card number on file with your consent.
5	<b>Appointments:</b> Minors under age 15 must be accompanied by a parent or guardian to be seen unless special arrangements have been made with the office. We require a minimum of 24 hours (or the Thursday before a Monday appointment) notice of cancellation as a courtesy to other patients seeking services. A pattern of missed appointments may result in discharge from the practice.
6	Form fees: Our practice charges \$25 for additional paperwork outside of the completion of the medical records. Many times we need to see patients to make diagnosis prior to filling out paperwork for medical accuracy. These appointments are subject to a charge.
7	<b>Medical records:</b> The medical chart is the property of the practice. However, a CD of your pertinent medical information is available upon request and is subject to a \$30 fee. Records will be made available within 30 days of your request.
8	Insurance co-payments, deductibles, and coinsurance: Insurance companies do not always pay fees and may exclude certain services from coverage. It is your responsibility to understand your insurance plan. Deductibles, co-insurance, or non-covered services are to be paid in a timely fashion according to office policies. Copays are due at the time of your appointment and we are obligated to collect per our contract with your insurance. If they are not paid within 24 hours after the appointment time a \$10 charge will be assessed. If requested, and as a condition of service, you agree to sign an "advanced beneficiary notice" if we determine or question your insurance coverage. You accept responsibility for all such expenses even if your insurance company is billed as a courtesy.
9	<b>Usual and customary:</b> Some insurance plans may indicate that our fees are above "usual and customary." As a result your plan may reduce our fee to an "allowed amount" before calculating payment. This practice does not recognize a specific carrier's use of these terms. As such, unless we are specifically contracted with the carrier, it is expected that you will be liable for any fees.
10	Slow insurance response: You agree that if your insurance company takes more than 60 days to respond to your insurance claim, we shall consider the charges your financial responsibility and it will be your responsibility to seek reimbursement from your insurance company.
11	Statement policy: Patient statements are mailed every 28 days. Payments are due by the statement due date. You understand that if we participate with your insurance company the sending of a statement may be delayed until your insurance responds to a claim for services. Such a delay can take months. You understand that such a delay does not alter our policy of patient financial responsibility and you will be liable for all service fees. An interest charge of 1.5% per month will be assessed on balances 90 days or older as allowed by Oregon law.
12	Collection and bank fees: Accounts more than 90 days old are subject to transfer to an outside collection agency unless payment arrangements have been made through the billing department. Fees may be assessed by the collection agency and by banks for checks that do not clear. A \$35 fee will be assessed by the office for any returned checks.
13	Patient discharge: The practice reserves the right to discharge a patient for any reason. Please note that discharges may occur for failure to meet your obligations under this document. In addition, because of care quality considerations, the practice may discharge you for failure to comply with a treatment plan(s) as outlined by your practitioner, repeated missed appointments, and failure to comply with a medication contract.
14	Insurance claims: If applicable, our office will submit insurance claims. You agree to allow our practice to "accept assignment" of benefits and receive payment directly from your insurance company. In the event your insurer sends payment for a claim from our office to you directly, you agree to endorse the payment to our practice in fulfillment of any amounts due within 10 days of postmark.
I have	read and understand all the terms of this policy. By signing below, I attest that I fully understand each item and agree to the terms above.
Signatu	re Date

Document updated 02.01.23



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### Consent to Release Protected Health Information

Patient Name	Date of Birth
Consent	
I request NorthWest Family Practice Clinic to release	e protected healthcare information to:
Name	
Relationship to Patient	
Name	
Relationship to Patient	
Name	
Relationship to Patient	
This request and authorization applies to: (please che	eck below)
All healthcare information (Medical and Billing)	
☐ Healthcare information relating to the following t	reatment, condition or dates:
Other_	
I understand that this designation applies only to No	rthWest Family Practice Clinic.
Patient Signature	Date Signed
Revocation/Termination	
I request to revoke/terminate the designation made a	bove.
Patient Signature	Date Signed



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## Authorization to Use and Disclose Health Information

I hereby authorize (previous healthcare provider):	To disclose to:  Name of Recipient			
Name of disclosing party				
Address	Address	Address		
City, State Zip	City, State Zip			
Records and information pertaining to:				
Patient name (list other names used)	SS#	Date of Birth		
Address		Phone number		
For the purpose of: Transfe	r of care/Continuity of	f Care		
<b>Duration:</b> This authorization shall become effective from the above date of signature unless a different	•	· · · · · · · · · · · · · · · · · · ·		
<b>Revocation:</b> This authorization is subject to writter revocation will be effective upon receipt, except to acted in reliance upon this authorization.				
<b>Re-disclosure:</b> I understand that the recipient may information unless another authorization is obtaine specifically required or permitted by law.	-			
<b>Specify Records:</b> Check the box, initial to specify was sign and date.	hich type of informati	on is to be disclosed, and then		
☐ Medical information (initials)	☐ Psychiatric info	ormation (initials)		
☐ Drug/Alcohol Information (initials)	☐ Results of HIV	Test (initials)		
☐ Genetic Records (initials)				
Signature:	Date:_			
A copy of this authorizat	ion is as valid as the or	riginal		
For NorthWest Family Practice Use Only Date faxed:		Date received:		